Integrate Healthcare Workflows

With jSign APIs



jsign.com +1 (833) 717-1154



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jSign APIs Are Available to Healthcare Partners

jSign provides electronic signature services for healthcare systems. The HIPAA-compliant e-signatures enable healthcare facilities to simplify communications and accelerate workflows, resulting in better patient care and experiences.

You can integrate jSign eSignature APIs into various workflows and streamline provider and patient processes. Here are just a few examples of where e-signatures can transform document workflows:

- ☑ Claims processing
- ☑ Consent forms
- ☑ New patient forms
- ☑ Referrals
- ☑ Previous authorizations
- ☑ Admissions

jSign API Features

What, exactly, can you do with a jSign API integration? A whole lot more than just implementing electronic signing capabilities.

Adjust Signing Settings

Need someone to sign a document first before passing it along to other signers? Want to set a due date to ensure a quick turnaround? Want to confirm who is actually signing the document and where?

jSign API services let you do all of that.

When you prepare to send a document for signing, you can establish the business rules like the signing order. Set it to sequential signing, and recipients must follow a predetermined signing order.

You can also set due dates for each envelope and add notes regarding any additional information. And if the signer needs a nudge, you can send a reminder.

Track Changes

Non-repudiation is extremely important in healthcare, so you need to be able to track who is making what changes to your documents. With the jSign admin portal, you can view document reports and manage users and analytics.

Plus, you can track the entire signing process with notifications, updates and a certificate of completion. jSign API services even take it a step further by offering **audit trails** backed by blockchain technology. These audit trails include data like the signing method, document observers, signature statuses and timestamps.

Cloud-based Solution

API services automatically save signed documents in the cloud so you can easily access them anytime. There's no need to worry about downloading signed documents or forgetting where you saved them. Cloud storage ensures they remain in one place for improved accessibility and protection.



What jSign APIs Can Do for the Healthcare Industry

What are the two main priorities for any healthcare practice? Offering quality patient care and ensuring a smooth patient experience.

jSign APIs help with both.

According to a **2021 Medical Economics article**, the most significant challenge facing doctors and healthcare workers is an overwhelming amount of paperwork and administrative tasks. It takes their focus away from the patient and puts it on tedious tasks like handling new patient paperwork and HIPAA forms.

While you can't eliminate administrative tasks, you can streamline them with e-signature capabilities and jSign's APIs. Instead of printing out documents

and waiting for people to physically sign them, your practice can make everything easier with electronic signatures for healthcare documents.

jSign's API services allow you to create custom signature processes that fit your practice's workflows — and make them more efficient. This results in automated processes for healthcare professionals who have more time to focus on patient care.

And patients also benefit from e-signatures since they make the entire experience smoother, from pre-visit to post-visit follow-ups. Since everything happens digitally, they don't have to keep track of any physical paperwork.

Benefits of jSign APIs for **Healthcare**

Streamlining workflows and improving patient care are two significant benefits of jSign APIs. But implementing e-signatures can provide even more benefits.

Protected Patient Data

There are dozens of e-signature service providers out there — but not all ensure protected patient data at all times, which can be a deal-breaker in the healthcare industry.

jSign's API services and electronic signatures are HIPAA-compliant, meaning they keep patients' medical records private.

They offer a certificate of completion with details about who made what changes to the document, and they protect the data with **blockchain technology**.

Blockchain data can't be edited or easily hacked, which means any document signed with jSign has an extra level of fraud prevention. That type of security is essential in the healthcare sector, where professionals deal with dozens of patient medical files daily.

Automated Communications and Processes

Electronic signatures in healthcare help streamline document workflows and save time. But what streamlines those processes even further are healthcare APIs that seamlessly fit with the applications your practice already uses — like jSign e-signature APIs.

Implementing jSign APIs for healthcare means less time waiting for physical signatures and dealing with inefficient digital processes. It also means improved communications.

You can send urgent documents and information to patients, other healthcare facilities and insurance companies in minutes — and then get signatures back just as quickly.

Faster Claims Processing

Claims can take days or weeks to process, which can be frustrating for everyone involved. And one thing that can push that timeline back is waiting for someone to print, sign, then fax a document — especially if they're out of the office for a few days.

Implementing jSign API services can speed up that entire process by enabling electronic signatures. People can receive, sign and return documents anytime, anywhere.

Reduced Expenses

Healthcare facilities have a long list of essential expenses — and printing shouldn't be one of them. Still, paper-based processes like printing cost **\$18-\$22** billion each year.

While completely eliminating printing processes is unrealistic, you can reduce them (and their related costs) by implementing jSign's API services for electronic signatures. E-signing and sending documents for others to e-sign reduce your spending on ink, paper and even mailing.

Shorter Patient Wait Times

Patient well-being is everything. You want them to have as pleasant an experience as possible at your facility, which means doing everything possible to reduce wait times.

Instead of having a pile of paperwork for patients to fill out and sign in your waiting room, using eSignature API services from jSign can enable you to send essential documents to patients virtually. That way, they can e-sign them at home or on their phone well before their appointment, saving them from waiting in the office.

jSign APIs Are Easy **to Integrate**

APIs simplify processes, but some are difficult to implement in healthcare applications. Not jSign APIs.

jSign APIs simplify the process, especially since they don't need to fit into your whole application ecosystem. They follow the RESTful framework, the most popular API format, thanks to its scalability, speed and simplicity. Plus, they can handle diverse data types and accommodate various healthcare workflows.

When you integrate jSign services, you get **well-documented APIs** from Consensus Cloud Solutions to help you effectively implement the services and train users on how to use them. And to simplify the entire process, you get white glove onboarding support to ensure your employees are back to work as soon as possible.



Streamline Your Healthcare Workflows With **jSign API Integration**

jSign offers HIPAA-compliant eSignature API services for healthcare systems that simplify workflows. Schedule a consultation with our experts today to learn more about what jSign APIs can do for you. Talk to our experts today about your healthcare facility's IT environment and specific needs. We have medical industry expertise, so we understand your changing needs and protocols. Together, we can help you implement the customized e-signature API that works best for your facility.



About jSign

Part of the Consensus Cloud Solutions family (NASDAQ: CCSI), jSign is a leading e-signature provider for heavily regulated businesses. The only solution of its kind built on blockchain technology, jSign offers businesses a simple, highly affordable e-signature platform with enterprise-level capabilities—including certificates of completion, full audit trails, nonrepudiation protection, and fraud prevention.

<u>Start your 14-day</u> <u>free trial today</u>.